

## **Workgroup to Help Individuals to Cease Relying on Public Assistance Meeting**

January 8, 2015

9 a.m. to 11 a.m.

32nd floor Rhodes State Office Tower

**In Attendance:** Doug Lumpkin (ODJFS); Jody Walker (Vinton), Shancie Jenkins (Delaware), Eileen Dray-Bardon (Columbiana), Kathryn A. Offenberger of (Carroll), Anthony Trotman of (Franklin) and Timothy A. McCartney of (Clermont), Jacquelon Ward (Cuyahoga), David Dombrosky (Clark), Beth Rubin (Greene)

### **Meeting Agenda:**

- Changes/Approval of Notes from 12-18-14 Meeting
- Review of Background Data
- Person-Centric Case Management
  - Sub group
  - Purpose
  - How this group can help
- Behavioral Health Update
- Wrap Up and Next Steps

### **Change/Approval of Notes from 12-18-14 Meeting:**

- One minor change made
- Notes will be placed on web site

### **Review of Background Data:**

- Data shows that 16 to 24 year-olds have high arrest rates, high homeless rates and are low earners. This data confirms our tentative focus on transition – age youth and young adults.
- Can we get education data on 16 to 24 year olds? OHSI will work on this.
- What is the HUD definition of homeless? Does it include couch surfers? No they do not include couch surfers in their count of homeless.

### **Person-Centered Case Management:**

- OHSI is looking into Person Centered Case Management models and has pulled a small team together to define what person centered case management means. This small team will send drafts to the workgroup for feedback. The team is also looking to add county participation.
- Workgroup Thoughts and Ideas:
  - Use predictive analytics to help better understand long-term issues/ what services lead to success. We have a ton of data that hasn't been mined. To help with this effort OHSI is adding Performance Center staff members to the Benefits Ohio BI group; working with agencies to pull and share data; leveraging the relationship ODJFS has with Ohio State to address data issues and needs; beginning to research predictive analytics.
  - Need to define "success" - a job, a livable wage?
  - Need to share data across systems
  - Need advocacy to the federal government around work requirements
- Don't talk about caseload, look at workload instead. Currently we have disparate case management systems that don't track cumulative time spent on an individual or family. Consider a risk assessment and assign work based on complexity. Look for a national case system/model
- Focus on implementation issues
  - What costs are associated with this focus on person-centered case management for 16 - 24 year-olds?
  - Systems need to work together
  - Looking at getting the client to give access to their own data

- Cuyahoga has a data sharing - will send to Doug
- There have to be jobs for clients to move into. Economic development will be an important partner in meaningful job placements.

#### **Economic Development:**

- Is there anything the workgroup can do to help with economic development?
- Needs to be a bigger conversation with the governor's office, economic development and counties
- Can we affect the issue/can we be of any help?
- TANF does support economic development
- Need a strong workforce for economic development

#### **Behavioral Health and Drug Addiction:**

- Shancie will be will be actively working with OHSI to lead an effort to identify opportunities and develop strategies around this issue
- She will develop a strategy
- OHSI staff will support Shancie's efforts

#### **General Discuss:**

- Need to align policy, process and technology
- We could have a more in-depth technology discussion at a future meeting
- Need to add resources to the policy, process and technology model
- How would you get non-profit data into the system?
- What current resources are being used/needed to meet demand? How do we know if demand is larger than available resources?
- How do we provide program-specific data to counties to know what is available to meet clients' needs. Counties need to know community capacity (outside of those they contract with) versus resources needed. Some counties use Untied Way. Doug mentioned Mapping Ohio's Compassion as a possible tool.
- We currently have a culture of referral and we need to move to a culture of resolution.
- The issue is resources.
- Success will need to move along a continuum and include measures of education, skills, employment and employment retention.
- Person-Centered case management is similar to the child welfare model we are currently using.
- If we focus on 16 to 24 year-olds and our work participant rate dips, will there be an acceptable threshold; room for declining numbers?

#### **Next Steps:**

- Add Education data to the Youth data paper
- Collect data on case management workload measurements from other states or agencies
- Send out case management models 2 pager
- Cuyahoga county will share their data sharing strategy with their FCFC
- Add technical discussion to an upcoming agenda
- Send out the link to Sagamore database: Mapping Ohio's Compassion

#### **Next Meetings:**

January 29, 2015, **Cancelled**

February 5, 2015, 1 – 3 Rhodes Tower, 32 Floor, Performance Center Meeting Room

February 26, 2015, 9:30 to 11:30 Rhodes Tower, 32 Floor, Performance Center Meeting Room